PowerSuite *Lite*
ELEVY MODULE

Xin Jing Travel - Improving Business Performance by Double Digit

To adhering with the eLevy requirement initiated by Travel Industry Council of Hong Kong (TIC), XML launched the eLevy module in PowerSuite Lite in Q4 2018.

The levy stamp will be automatically created with a QR code generated in 3 seconds upon invoice is fully settled, where traveler can check levy status with scanning of QR code. Agent can also retrieve the elevy report in PowerSuite Lite for elevy balance tracking and transaction reconciliation.

Mr. Kenny Chu (left) and Mr. Paul Chu (right) of Xin Jing Travel

Being the first batch of agents using eLevy module, Xin Jing Travel Service Ltd. (Xin Jing Travel) welcomed the new enhancement to save time and achieve data accuracy.

"Before using the eLevy module, we need to print the invoice and walk to the franking machine for levy stamp, then we need to manually record the levy transactions into the notebook. With eLevy module, all the tasks can be done by just one click," commented by Kenny Chu, Business Supervisor of Xin Jing Travel.

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"eLevy module facilitates us to make transactions faster, especially in peak hours. It enable us to clear the customer queue with faster response and booking quality. With faster response, we have more happy customers. In result, we can manage more bookings and increase revenue," Kenny continued.

> **PowerSuite Lite eLevy module is easy to deploy & will improve our business performance by 30%**

Mr. Paul Chu of Xin Jing Travel

Xin Jing Travel has been deployed PowerSuite Lite to servicing retail FIT customers since Q1 2018.

"We selected PowerSuite Lite as it is a user-friendly solution to automate our agency workflow. Besides, the customer support provided by XML is professional. The customer support team are very friendly and helpful. With the addition of eLevy Module, we believe that we can further improve our business performance by 30%," said Mr.Paul Chu, Managing Director of Xin Jing Travel.

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WORKFLOW IMPROVEMENT

Levy Using Franking Machine

1. Settle and print hard copy of receipt

2. Go to the place of Franking Machine

3. Adjust the levy amount & frank the levy stamp

4. Record levy transactions in a notebook

5. Take out the receipt from franking machine to pass to customer

PowerSuite *Lite* Elevy Module

1. Settle invoice (no hard copy is required)

2. Select the services for elevy & elevy QR code will be automatically generated

3. Either print the hard copy of invoice or email the soft copy to customer

Being the technology solution provider, XML always need to prepare our solutions to fit market needs and industry standard in order to prepare our customers to embrace the changes.

Still spending time on Hong Kong levy stamps? Call us now. Let us share with you how you can better utilize your time & improve efficiency.

ABOUT E-LEVY

Travel Industry Council of Hong Kong (TIC) launched the web-based E-levy System, as an alternative to franking machines for generating levy stamps. All franking machines will be phased out from 1 July 2019. E-levy web-based system enable outbound travelers to check levy payment status and hence, protection under the Travel Industry Compensation Fund. Travel agents can also make levy payments, reload their E-levy account and apply for refund of levies paid.